

# IRISnGEN

## IRISnGEN Email Gateway

### More Value for LESS Money

In today's rapidly changing world, small businesses want more value for less money.

IRISnGEN Email Gateway is:

- A cost-effective solution
- A secure monitoring service
- An agentless monitoring solution
- Ideal for supporting low end telephony devices such as Avaya IP Office and Avaya Business Communication Manager (BCM)

### SMTP Email Support

Since many devices have the option to report fault conditions through standard SMTP email, there is no need for additional infrastructure or agent device investment. **Managed Service Providers** can offer this **secure, reliable solution** to small business customers with confidence.

### Immediate Fault Notification

The IRISnGEN Email Gateway is simply fit for the purpose of quickly and securely presenting fault conditions to monitoring personnel, who can remotely access the equipment through a standard connectivity portal.

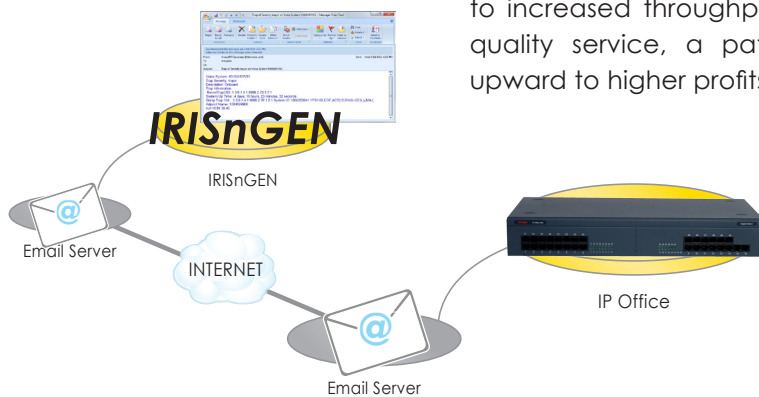
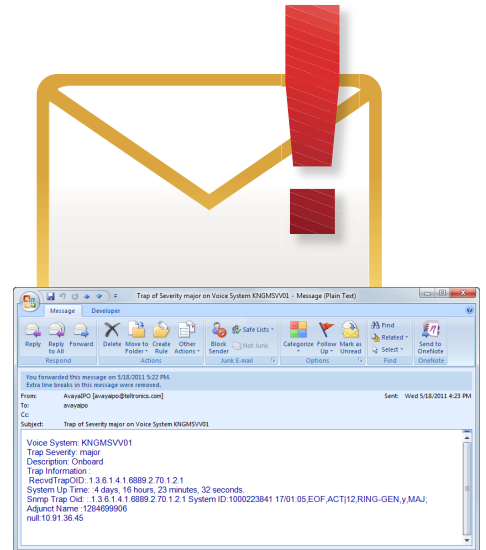
### IRISnGEN Decreases Costs!

Alarms management affects the bottom line. IRISnGEN has long been the alarms management platform of choice, from small interconnects to multi-million dollar enterprises.

IRISnGEN Email Gateway makes it easier than ever to implement or enhance a proactive alarms management program.

It is a quick and effortless way to add value and leverage your alarms management portfolio. In the enterprise or as a managed service provider, you can benefit from centralized management of all equipment faults from a single platform.

IRISnGEN Email Gateway is your path to increased throughput and higher quality service, a path that leads upward to higher profits.



IRISnGEN Email Gateway Overview

### EASY TO DO BUSINESS WITH

"This is why I stay with Teltronics and continue to push your products for all my monitoring needs - It is people like you, your TAC assist groups, contracts and just everybody in general - the whole Teltronics team!! You rarely find this kind of service from a vendor and I have been fortunate to be associated with the Teltronics organization for the past 10 years. I just want to say 'Thanks Again' for making my job easy to do business with you!"

▲ Kevin McGarry  
Sr Support Services Manager  
BlackBox Network Services

Fully Integrated With:

**TOSHIBA**

**NORTEL**

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